## **Operations**

- The Racquet Club building is nearing completion. The exterior paint and gutters and interior floors and fixtures will be finished this week. Cleanup and move in will take place the last week of March. Exterior landscaping will be ongoing throughout this year. The grand opening date is 4/8.
- The new concrete and stone staircases in the 3-tiered parking lot were finished yesterday with the final coat of paint on the new metal handrails. The same contractor is now working on replacing the wooden steps and planter beds at the rock slide with stone and metal handrails. Both areas will be much safer and more aesthetically pleasing, while being reliable for many decades.
- The Wilderness Pkwy covered bridge roof and the road sloughing repair on Wilderness Pkwy have finished. Work on the bridge continues, however, due to an auto collision with the north sidewall only one day after opening back up to traffic. The damaged skirting will be removed from the north side, the damaged column repaired and put back into place and a guardrail 'bumper' installed on both sides as a future safety precaution.
- The Chimneys and real estate buildings are in a steady state at the moment, awaiting insurance company approval to move forward with renovations.
- A corroded metal pipe crossing between the Swim Club deck and swimming pool has caused sink holes to form in that area, which are a major safety hazard for pool users. The 160 ft section will be removed and replaced with plastic pipe, necessitating some deck and landscaping demo, which has begun. The lake level will have to be dropped by two feet in order to work on the area, but the lake will not be drained. The concrete slab will be repoured and the deck modified prior to swim season.

## IT

- Set up and trained our new Membership Manager in our club management system and other tasks performed for property owners.
- Discussed employee notification systems with our HR Director and implemented new email groups for particular people to be able to post messages to.
- Spoke with Communications and Kim Gaddis regarding property owner texting, retested functionality, wrote instructions for Communications to publish text messages, and assisted with the launch and with property owner inquiries afterwards.
- Participated in the emergency action plan tabletop exercise at the EOC utilizing knowledge from earlier training from January.
- Retrieved all 2022 gate access data and built several reports and charts to compare and check for a correlation between property owners voting behavior with gate activity patterns.
- Started researching other security camera vendors to send RFP's for quoting the expansion of our camera coverage in various locations.

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