

- Winter tree pruning/removal continued throughout the month. Many dead, damaged and nuisance trees have been taken down or repaired.
- Improvements to drainage headwalls have been on Cherokee #8 and Creek #1 where the heavy rains had caused erosion around inlet pipes. Many wet-weather springs have popped up due to the excessive rain – we've installed a drain line on Cherokee #1 to divert water away from the green, into a drain.
- Due to the excessive rain in February, many small drainage issues arose in the form of sink holes. Four sink holes were fixed, all of which were caused by water eroding ground beneath corroded metal piping. We continue to patch these as we see them, but large-scale replacement of all pipe will be needed in the future.
- The irrigation pumps were inspected and serviced by Priority Pump, Inc. We have a problem with the Creek pump station over-cycling due to the constant flow provided to the clay tennis courts. At some point, the tennis courts will have to be irrigated from a separate source so the pumps will function as designed. The Choctaw pump station has major internal corrosion of the pipes, which is causing malfunctions in the main control valve and the sprinkler heads. It's old and should be replaced in order to function properly.
- A pre-emergent herbicide was applied wall-to-wall to prevent spring weed seed germination on tees, fairways and rough. The unusually warm, wet month has stimulated early growth for all plant material, weeds included.
- The bunker reduction project on Choctaw #5 is nearing completion. A concrete liner was installed and sand will be added very soon. The surrounding area will be sodded when we get a string of dry days when the farm can harvest it for us.
- All greens were aerated and top-dressed. Recovery has been slow due to the sudden cold snap that followed the process, but with warm weather forecasted, they should be fine putting surfaces by mid-March.

Landscape Maintenance

- McDaniel Meadows: Cleaned out bird houses throughout the meadows area requested by Theresa Hartz and Gordon Griffith.
- Wildcat: At the dog parks, Ray Ziebell repaired both gates and replaced 5 posts along the fence
- The Chimneys: Began cutting and removing smaller trees and undesirable shrubs to increase the view to the golf course.
- Regular Maintenance: Pre-Spring plant fertilization began
- Mulch/Pine straw: Began installation of mulch in various areas throughout the property. Will be using the mulch derived from storm debris located at the borrow pit
- Invasive Plant Material: Continued removing Nandina from POA property. Walter Bland and his team began working on invasive removal throughout property.
- Playfield Park: Repaired fence. Railings had been knocked off a section of fence. Painted rails after installation

Racquet Club

- Activities: Seven weekly Round Robins. Multiple adult clinics are being offered throughout the week and on Saturdays. Private lessons are taking place as demand dictates. Junior clinics are taking place on Saturdays through the winter.
- Facilities: Clay courts have frozen and thawed through the month. Lines have been tamped down and rolled multiple times to get back to playability. Clay courts are scheduled for material add and new lines this month. Indoor play continues to be heavy with the recent poor weather. Preparing and training for upcoming POS system conversion.

ADMINISTRATIVE REPORT

March 21, 2019

Notes from the General Manager

The staff is gearing up for the busy season and the energy around the amenities is full of activity! We look forward to spring bringing green growth back to plants and trees! There are many spring and summer activities planned for the enjoyment of Big Canoe residents and their guests. The fun activities hosted by the Programs & Events Committee are in full-swing starting with the St. Patrick's Day Treasure Hunt Party on March 15 and the Glow in the Dark Easter Egg Hunt and Glow Party on April 19 with the annual Easter Egg Hunt on April 20. We hope to see a strong participation level for all these events. Please enjoy all that Big Canoe has to offer in the upcoming months.

A decision was made to further study and gather additional input regarding the approved plant list for Big Canoe. Prior to the effective date and implementation of the new list on May 1, 2019, there will be an open forum for questions and answers at the Community Coffee on Monday, April 8 at 5:00 p.m. at the Clubhouse Veranda. In the event there is inclement cold weather, the meeting will be held at the Swim Club.

The Swim Club and Wildcat pool open Memorial Day weekend. We are pleased to announce a new benefit of being a member of outdoor pools – grandchildren, 18 years or younger, who are accompanied by the outdoor pool member, will be admitted free of charge. Adult family members, 19 and over, and non-family members, will pay the daily or weekly fee. Owners should have their Property Owner ID cards available at check-in.

Property Owners may choose to pay daily, weekly or purchase a membership that is billed in April for the swim season. Guests may pay daily or weekly. A Wildcat Pool only membership is available; a Swim Club membership includes both the Swim Club and Wildcat Pool amenities. Golf members and Racquet Club/Wellness Center members receive a complimentary membership to the outdoor pools. Reusable wristbands and additional wristband packages will not be available for the 2019 season. All Swim Club patrons, members and guests will check in at the front desk and be given a paper, non-reusable wristband which is good for the day only.

As we approach the 2019 outdoor pool season in Big Canoe, please see the FAQ list posted on the website: [The Swim Club and Wildcat Pools FAQ](#)

Please read this as there have been changes to the food and beverage operation.

As always, thank you for your continued support as we serve the community.

IT

Summary:

We have continued work on our existing IT projects. Our new ClubEssential project has progressed past the server installation and configuration and we're now in our training period. New Windstream internet connections have been setup at Public Works and progress has been made on running the infrastructure cables to the Marina building.